



Bid Bulletin No. 2

06 August 2019

Public Bidding No. 19-237-8

PROCUREMENT OF ONE (1)-YEAR COMPREHENSIVE MAINTENANCE AND SUPPORT SERVICES FOR THE DATA CENTER INFORMATION TECHNOLOGY INFRASTRUCTURE AND AUXILIARY EQUIPMENT OF THE BUREAU OF THE TREASURY (BTr)

Issued pursuant to Sec. 22.5 of the 2016 Revised Implementing Rules and Regulations (IRR) of Republic Act (RA) 9184 to clarify and/or amend certain provisions in the Bidding Documents issued for this project, considering the issues raised and clarifications made by prospective bidders during the Pre-Bid Conference held on 23 May 2019 likewise, respond to bidders' written queries received within the prescriptive period for filing.

A. AMENDMENTS/INCLUSIONS

Terms of Reference (TOR)

ITEM NO.	AMENDMENTS/INCLUSIONS	BASES FOR AMENDMENT/INCLUSION
1	TOR (Central Office) Page 12 xxx 1.15.7. DR Site Monitoring 1.15.7.8. Four (4) units 42" Smart TV Monitor, with Network Connectivity: Ethernet (LAN RJ-45) xxx	To amend the requirement.
2	TOR (Central and Panay Office) Page 14 xxx 2.3.2. At least one (1) personnel with electrical and/ or structured cabling system experience 2.3.3. At least one (1) personnel with relevant training and/or certifications to maintain network switches. Must attach the certification/s (e.g. Cisco, HP or equivalent network equipment training) for verification	To amend the requirement.

ITEM NO.	AMENDMENTS/INCLUSIONS	BASES FOR AMENDMENT/INCLUSION
3	TOR (Central and Panay Office) Page 18 xxx 4.6.2.1. Must be a <u>L</u> icensed engineer (optional) xxx	To amend the requirement.

B. CLARIFICATIONS

The Procurement Service – Bids and Awards Committee VIII (PS-BAC VIII) hereby clarifies bidders' concerns and queries.

1. Pre-Bid Conference¹ Queries

ITEM	CONCERN	REFERENCE	CLARIFICATION/ RESOLUTION
1	Representative from Meralco requested to be clarified on this requirement: xxx 2. DTI-PCAB License for the Sustaining Technical Employee (STE) registered with under the name of the Contractor for the following: a. Electrical Engineer b. Mechanical Engineer xxx	BDS Clause 29.2 Page 46	The requirement is retained.
2	Emphasis on: xxx For this purpose, similar contracts shall refer to any contract involving Data Center and Facilities Maintenance which includes all components: Electrical System, Fire Suppression, Air-Conditioning Unit,	BDS Clause 5.4	Bid proposal shall include all components as stated.

¹ Minutes posted at the PS website on 02 August 2019.

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ITEM	CONCERN	REFERENCE	CLARIFICATION/ RESOLUTION
	Uninterruptible Powers Supply (UPS), Structured Cabling System, Security Access Control and CCTV xxx		
3	On Lot 1: Multi-Fold Links requested to be clarified under TOR 1.15. Data Center Infrastructure Management – TOR 1.15.7 DR Site Monitoring	TOR	Please refer to Section A. Amendment/Inclusion Item No. 1.

2. Net Pacific, Inc.² Queries

ITEM	CONCERN	REFERENCE	CLARIFICATION/ RESOLUTION
4	Would like to request for another schedule of site survey.		No, it is not possible.
5	If we can have at least one certification of PACU, are we still allowed to join?		Yes. As long as the brand carried is included as those specified to the requirement and the bidder is willing to abide the Service Level Agreement to be issued upon award of the project.
6	Air-conditioning / Refrigeration works is under Mechanical work, one of our PCAB classification is Mechanical work, can our PCAB be accepted?		Yes. Air condition and Refrigeration Works can be classified as Mechanical Works.
7	1. Department of Trade and Industry – Philippine Contractors Accreditation Board (DTI-PCAB) License with all classifications in the following: a. Electrical Works b. Communication Facilities c. Air-Condition and Refrigeration Works	BDS Clause 29.2	

² Letter received through e-mail on 02 August 2019 at 3:56 PM.

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	<p>d. Fire Protection Works e. Mechanical Works"</p> <p>We suggest to remove this and just keep the second requirement for engineers. This is a maintenance services project and not a build project. We may end up with no bidders that has all of the PCAB classifications.</p>		<p>The requirement is essential for the End-User to be confident enough on the Contractor who will be assuming the project since the Data Center has been a home of countless data and its operation must be on its optimum level in all aspects including the plane on which it has been installed.</p>
8	<p>Certificate of Dealership or Authority to Sell and Commitment to Supply directly or indirectly and with access to spare parts issued by the Manufacturer for the following:</p> <p>a. Eaton – for Uninterrupted Power Supply (for both Lots) b. Montair – for Precision Air-Conditioning Unit (for both Lots) c. Hewlett Packard – for LAN Switches (for both Lots) d. Airedale – for Precision Air-Conditioning Unit (for Lot 1 only) e. Koppel –for Variable Refrigerant Flow Unit (for Lot 1 only) f. Cummins – Generator Set (for Lot 2 only) g. Toshiba – for Variable Refrigerant Flow Unit (for Lot 2 only)</p> <p>For Items referring to cooling system (PACU and VRFs), if there is no Certificate of Dealership or Authority to sell</p>		

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	<p>from the Manufacturer or Distributor from all of the above mentioned brands, the Bidder must submit at least one (1) certifications from any of the two (2) cooling system brands and must comply to the Service Level Agreement (SLA) which should be signed and notarized by the Winning Bidder implying that they will supply the needed spare parts of the SAME MAKE. Strict penalties will be executed in case of breach.</p> <p>We feel this is too limiting as most suppliers carry only one brand thus limiting the competition. Better to just keep the commitment to supply requirement but not certificate of dealership/authority to sell. This is a maintenance services contract and not buying the brands mentioned above.</p>		<p>The prospective bidder must carry at least one brand specified to the requirement and must agree on the Service Level Agreement which will be issued upon the award of the project. This is a COMPREHENSIVE maintenance project.</p>
9	<p>Per Items 1 and 2 comments, the same should apply to Sections 4.2, 4.3, 4.4, and 4.5 of the TOR.</p> <p>Qualifications for the personnel should be on the main bid docs not on the TOR.</p> <p>1.14 Network Switches</p> <p>"Maintenance and support works for the active Network Switches must be done by at least one (1) personnel with</p>	TOR	

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ITEM	CONCERN	REFERENCE	CLARIFICATION/ RESOLUTION
	<p>relevant training and/or certifications to maintain network switches and setup as deployed in strategic locations per IDF rack on each floor of the BTr building shall include the following as needed.</p> <p>Must attach the certification/s (e.g. Cisco, HP or equivalent network equipment training) for verification."</p> <p>We suggest to have it as part of the qualifications of deployed personnel.</p>		<p>It is just a reiteration for this section. Please refer to Section A. Amendment/Inclusion, Item No. 2.</p>
10	<p>1.16 Vulnerability Assessment</p> <p>1.16.4. The contractor must have a licensed VA software to be used.</p> <p>We suggest that you may want to specify if it is a commercial or open source or both since open source is considered licensed. Since the requirement is only one time then open source may be good enough but define the open source software are ones that are regularly maintained (e.g. OpenVAS, Nexpose Community, ZAP, Burp Suite, etc.)</p>		<p>Commercial Source.</p>
11	<p>1.16.5. Personnel Qualifications</p> <p>1.16.5.1. Vulnerability Assessment – must submit at least two (2) relevant certifications from the following:</p>		

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ITEM	CONCERN	REFERENCE	CLARIFICATION/ RESOLUTION
	<p>1.16.5.1.1. Certified Information Systems Security Professional (CISSP)</p> <p>1.16.5.1.2. Certified Information Security Manager (CISM)</p> <p>1.16.5.1.3. Global Information Assurance Certification (GIAC)</p> <p>1.16.5.1.4. Certified Ethical Hacker (CEH)</p> <p>We suggest to limit this to just (1) or any of the certifications or equivalent (CISSP, CISM, GIAC, CEH). It would be too limiting to have (2) as these are not run of the mill certifications.</p>		<p>This suggestion will be accepted however, ONLY any of the certification specified.</p>
12	<p>4.6. The CONTRACTOR must have the following personnel qualifications:</p> <p>4.6.1. One (1) Project Manager or Equivalent</p> <p>4.6.1.1. Must be a regular employee for at least five years.</p> <p>4.6.1.2. Must have project management training</p> <p>4.6.1.3. Must be trained in premises cabling system design, and installation by an Original Equipment Manufacturer (OEM).</p> <p>4.6.1.4. Must be trained in Total Building Integration Cabling and Project Management</p> <p>4.6.1.5. Must be trained in Wireless LAN</p>		

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	<p>4.6.1.6. Trained in Fire Systems Design, Configuration, Installation</p> <p>4.6.1.7. Trained in Precision Air-Conditioning System</p> <p>4.6.1.8. Trained in Uninterruptible Power Supply</p> <p>4.6.1.9. Must submit certification for all trainings attained for validation</p> <p>4.6.1.10. Must submit all the Certificate referring to: 4.6.1.2, 4.6.1.3, 4.6.1.4, 4.6.1.5, 4.6.1.6, 4.6.1.7 and 4.6.1.8 for validation.</p> <p>We feel the above requirement is too limiting. There may not be any supplier that has a project manager that has all of that certifications. Wireless LAN is IT while the others are either electrical and mechanical in nature. These are totally separate disciplines/fields of expertise. Suggest to have their project manager certified for project management while the members of the project team should have the certifications listed but not limited to one person.</p>		This is a substantial requirement.
13	<p>4.6.2. One (1) safety Officer</p> <p>4.6.2.1. Must be a licensed engineer</p>		

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	<p>4.6.2.2. Must have a professional certificate in facilities management.</p> <p>4.6.2.3. Must have completed the prescribed course in Basic Occupational Safety and Health (BOSH) by DOLE.</p> <p>We feel that the above requirement is too limiting. Per RA11058 there is no requirement for items 4.6.2.1 and 4.6.2.2 We may end up with either limited bidders or a failed bid. We should follow RA11058 requirements instead.</p>		Please refer to Section A. Amendment/Inclusion, Item No. 3.

3. ePLDT³ Queries

ITEM	CONCERN	REFERENCE	CLARIFICATION/ RESOLUTION
14	Please extend our delivery schedule for the Procurement of One (1)-Year Comprehensive Maintenance and Support Services for the Data Center IT Infrastructure and Auxiliary Equipment of the Bureau of Treasury (BTR) under Public Bidding No. 19-237-8 from August 13, 2019 to August 30, 2019.		Unfortunately, no.
15	We are hereby requesting for another site visit since our technical representatives were not able to completely evaluate all the equipment onsite.		Please refer to Section B. Clarifications, Item No. 4.

³ Letter received through e-mail on 02 August 2019 at 4:58 PM.

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ITEM	CONCERN	REFERENCE	CLARIFICATION/ RESOLUTION
16	Would the personnel be based on the client premises?	Subsection 2.7 Page 113	Remote project manager, but on-site when needed.
17	<p>Covers the following requirements:</p> <ul style="list-style-type: none"> ➤ Head office-based personnel who will be responsible in managing and providing administrative support for the services; ➤ One (1) Primary Contact Service Manager; ➤ Back Office support; ➤ Personnel must be accompanied by a Management; ➤ Information System Service (MISS) personnel for validation of the proposed works. <p>Is this for corrective maintenance only or total build-out?</p>	Subsection 2.6.7 Page 114	Total build-out pertaining to equipment bounded by this TOR.
18	May we also request if BTR will allow the prospective bidder to submit an aggregate set of contracts that will be compliant to the definition of similar/related contract (i.e., SLCC).		No.
19	<p>May we also request if the following requirements become optional:</p> <ul style="list-style-type: none"> ➤ Certified Information Systems Security Professional (CISSP) ➤ Certified Information Security Manager (CISM) 		At least one of the specified in the TOR.

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4. Multi-Fold Links, Inc.⁴ Queries

ITEM	CONCERN	REFERENCE	CLARIFICATION/ RESOLUTION
20	1. Please clarify item 1.15 in the TOR for Lot 1, DR Site Monitoring. We noted that the DR site is in Panay and is included in Lot 2. How is this possible if the bidder/contractor participated only in the bidding for Lot 1. This would mean that the contractor would have no legal personality in Panay/Lot 2.		Please refer to Section A. Amendment/Inclusion Item No. 1.
21	2. Would it be possible to consider combining lots 1 and 2 since the scope of work in Lot 2 is almost similar to that of Lot 1, although at a much lower budget, since the location of Lot 2 is much further than lot 1. Combining Lots 1 and 2 would logistically be more attractive to qualified bidders following the principle of "economy of scale" thus avoiding the occurrence of a failed bid for said proposed projects.		It has been discussed and decided that the project will forego on separate lots.

All other related provisions in the Bidding Documents correspondingly affected by these amendments /inclusions/clarifications are likewise deemed amended to conform to this Bid Bulletin.

Amendments/inclusions/clarifications made herein shall be considered an integral part of the Bidding Documents.

(Sgd.) **ENGR. JAIME M. NAVARRETE, JR.**
Chairperson, Bids and Awards Committee VIII

⁴ Letter received through e-mail on 05 August 2019 at 2:04 PM.

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