

ISSUANCE OF PHILGEPS CERTIFICATE OF REGISTRATION (CUSTOMER SERVICE – MARKETING DIVISION)

ANNEX 6

Page 1 01 10 PS-QMSP-006

1.0 PURPOSE:

This policy is a set of logical steps on issuing the PhilGEPS Certificate of Registration to PhilGEPS registered merchants. Under the workflow in the issuance of the PhilGEPS Certificate of Registration, an employee will be guided on the steps to be taken when there is a request from a merchant for a PhilGEPS Certificate of Registration.

2.0 SCOPE:

The provisions of this procedure apply to the Marketing Division (MD) and concerned employees.

3.0 RESPONSIBILITIES:

The staff of Marketing Division is responsible for implementing and updating the procedures of this Policy.

4.0 GENERAL GUIDELINES:

	PROCEDURES	RESPONSIBLE PERSON	TURN AROUND TIME
4.1. Take the taReTa	elephone call (if applicable) fer to the desk job procedures 4.1 to 4.4 on king Telephone Calls for the process.	Project Management Officer (PMO)	
4.2 Verificatio 4.2.1. 1. 2. 3. 4.	n of Registration Membership Access the PhilGEPS User Guide Manual Go to "Computer" folder Click "MD" Fileserver Open "PhilGEPS User Guide Manual" Go to www.philgeps.gov.ph	Project Management Officer (PMO)	
6. 7.	Click "Log-in" link and enter assigned User ID and password Click "Log-in" Verify the registration membership type of the		



ISSUANCE OF PHILGEPS CERTIFICATE OF REGISTRATION (CUSTOMER SERVICE – MARKETING DIVISION) Page 2 of 10 PS-QMSP-006

clie 21	ent by following the procedures in Section of the PhilGEPS User Guide Manual		
4.3 How to Registe 4.3.1 Re	er in PhilGEPS quest Received Through Phone	Project Management Officer (PMO)	
4.5 Manual	.1.1 Access the Philders User Guide		
1. 2. 3.	Go to "Computer" folder Click "MD" Open "PhilGEPS User Guide Manual"		
4.3	.1.2 Dictate the procedure following the steps stated in Section 2.1 of the PhilGEPS User Guide Manual		
4.3.2 Red	quest Received Through Email		
4.3.2.1	Access the PhilGEPS User Guide Manual		
1. 2. 3.	Go to "Computer" folder Click "MD" Open "PhilGEPS User Guide Manual"		
4.3.2.2	Click "Reply" button in the opened email message.		
4.3.2.3	Copy the steps on how to register as stated in Section 2.1 of the PhilGEPS User Guide Manual.		
4.3.2.4	Paste it in the body of the email.		
4.3.2.5	Click "Send" button		
4.3.3	Walk-In		
4.3.3.1	Get a hard copy of the Supplier		



ISSUANCE OF PHILGEPS CERTIFICATE OF REGISTRATION (CUSTOMER SERVICE – MARKETING DIVISION)

Page 3 of 10 PS-QMSP-006

		-
Registration Form from the front desk. 4.3.3.2 Instruct merchant to accomplish the form. 4.3.3.3 Access the PhilGEPS User Guide Manual		
1. Go to "Computer" folder		
3. Open "PhilGEPS User Guide Manual"		
4.3.3.4 Process the registration following the procedures in Section 2.2 of the PhilGEPS User Guide Manual		
4.4. End Phone Call		
 Refer to the desk job procedure 4.5 on Taking Telephone Calls for the process. 	Project Management Officer (PMO)	
4.5. Issuance of the Advisory on the PhilGEPS Membership		
4.5.1 Request Received Through Phone	Project Management	
4.5.1.1 Open Outlook Mail	Officer (PMO)	
4.5.1.2 Create new email message 4.5.1.3 Input the client's email address in the		
4.5.1.4 Access the Advisory on the PhilGEPS Membership Scheme file		
 Go to "Computer" folder Click "MD" Fileserver 		
3. Open "Advisory on the PhilGEPS Membership Scheme"		
4.5.1.5 Copy content of the file4.5.1.6 Paste in the body of the email4.5.1.7 Click "Send" button		
4.5.2 Request Received Through Email		
4.5.2.1 Click "Reply" button in the opened email message.		
4.5.2.2 Access the Advisory on the PhilGEPS Membership Scheme file		



 Go to "My Computer" Go to "Networks" Click "MD" Open "Advisory on the PhilGEPS Membership Scheme" 4.5.2.3 Copy content of the file 4.5.2.4 Paste in the body of the email 4.5.2.5 Click "Send" button 		
4.5.3 Walk-In Request		
 4.5.3.1 Get a hard copy of the Advisory on the PhilGEPS Membership Scheme from the front desk. 4.5.3.2 Issue it to the client. 		
4.6 Issuance of the Procedure in Viewing and Printing of PhilGEPS Certificate of Registration	Project Management	
4.6.1 Request Received Through Phone	Officer (PMO)	
 4.6.1.1 Open Outlook Mail 4.6.1.2 Create new email message 4.6.1.3 Input the client's email address in the "To" field 4.6.1.4 Access the How to View and Print PhilGEPS Certificate of Registration 1. Go to "Computer" folder 2. Click "MD" Fileserver 3. Open "How to View and Print PhilGEPS Certificate of Registration" 4.6.1.5 Copy content of the file 4.6.1.6 Paste in the body of the email 4.6.1.7 Click "Send" button 		
4.6.2 Request Received Through Email		
4.6.2.1 Click "Reply" button in the opened email message.		
4.6.2.2 Access the Advisory on the PhilGEPS Membership Scheme file		



4.8 End Phone Call

Refer to the desk job procedure 4.5 on Taking Telephone Calls for the process Project Management Officer (PMO)

5. RELATED PROCEDURES:

None



ANNEX 6

ISSUANCE OF PHILGEPS CERTIFICATE OF REGISTRATION (CUSTOMER SERVICE – MARKETING DIVISION)

Page 6 of 10 PS-QMSP-006

6. EXHIBITS:

- a) Forms
 - 1. PhilGEPS Merchant Registration Form

PH	ILGEPS M		A DEPARTMENT OF THE OWNER OWNER OF THE OWNER OWNE	
CONTRACT.		IERCHANT REGISTR	ATION FOR	ε Μ
 Fields marked with asternative 	risk (*) are	required. Put "NA" if not ap	plicable. Write	clearly, use printed letters.
 Please complete all info Wait for the confirmation 	rmation on t on notificatio	this form and <u>email</u> to supp m, which will also contain th	lier@philgeps. ne User ID and	gov.ph. I password, to be sent to the
 email specified in the re This document is only f 	egistration fo or new supp	orm within one (1) working bliers and should not be use	day. d / submitted i	for updating of existing
profiles.	or new supp		a) saurritites	for operang or entering
Organization Name*:				
-				
Form of Organization*:		Organization Type*:		
Cooperative Single Pr	oprietorship	Distributor Man	ufacturerC	onsultancy Services
Individual Local Consultant	мp	General Contractor	trai merchancist	Development
Foreign – Company/Corpora Individual Engeign Consultar	tion *	Information Technolog System Integrator	y Non- Telec	Government Organizations communications Solutions Provid
Nature of Rusiness / Deschut	-	Business TTNR:		
Nature of Business / Product	t Line*:	Business IIN*:		
DTI Registration Number*:		SEC Registration Number	*:	CDA Registration Number
(For Single Proprietor)		(For Corporation)		(For Cooperative)
Business Registration Date*	:			Capitalization*:
-				
Business Address				
Country:	Region	1*:	Province*:	
City/Municipality*:	Street	Street Address*:		
Contact Information The co	otact will be assi	pred as the Supplier Coordinator of the	organization. Prefer	ably Owner, Manager or President
Salutation Title*:	Corpor	ate Title (Position)*:		
First Name*:	Middle	Name*:	Last Name*	
		Valid Email Address*:		



2. Advisory on the PhilGEPS Membership Scheme





ISSUANCE OF PHILGEPS CERTIFICATE OF REGISTRATION (CUSTOMER SERVICE – MARKETING DIVISION)

Page 8 of 10 PS-QMSP-006

ANNEX 6

3. How to View and Print PhilGEPS Certificate





ISSUANCE OF PHILGEPS CERTIFICATE OF REGISTRATION (CUSTOMER SERVICE – MARKETING DIVISION) Page 9 of 10 PS-QMSP-006

- b) Process Flow
- i. Release of PhilGEPS Certificate of Registration (CoR) for Merchants (Phone/Email)





ii. Release of PhilGEPS Certificate of Registration (CoR) for Merchants (Walk-In)

